

## ITEM 4 - PUBLIC QUESTIONS AND ANSWERS

## Agenda item 7: QUARTER 1 PERFORMANCE AND MONITORING REPORT

## Questions from Mr Derek Dishman

I refer to paragraph 9.3.4

1. My first question is what all the individual components are of the total of £2.163m (some items are mentioned but I would like to see all of them that add up to the listed total)

Response:

## Streetscene

Description	Variations		
	Budget V1	Q1 forecast	Variation
	£'000	£'000	£'000
Street Scene Management Team	647	631	(16)
Business Improvement	333	332	(1)
Mortuary	136	134	(2)
Street Lighting	6,339	6,509	170
Transport	(6)	(131)	- 125
Highways Inspection/Maintenance	508	754	246
Parking	(747)	(313)	434
Parks, Street Cleaning & Grounds Maintenance	5,052	5,084	32
Street Cleansing	4,236	4,240	4

Waste		2,911	3,291	380
Recycling		3,278	3,238	(40)
Streetscene		<b>22,687</b>	<b>23,769</b>	<b>1,082</b>
Special Parking Account		(7,475)	(6,394)	1,081
Total		<b>15,212</b>	<b>17,375</b>	<b>2,163</b>

**2. My second question is for all the individual components of the figure of £1.081m**

Response:

Parking Month 3 Variances	Variance
Reason	-(under)/+ over
	£'000
Vacant Managers Post	(41)
Agency Costs (parking manager back fill) and Pension strain	107
Signs and Lines	100
NSL Parking deployed Hours and bit payments.	821
Software license and support	(7)
Shortfall in on street parking/parking suspension fees/Parking permits	378
DLO charges for suspensions	143
Reduced SLA with Parking Design team	(421)
	1080

3. My third question is for a breakdown of the £800k cost pressure on the NSL contract (A response was given by a senior officer that this was due to NSL now meeting the KPI but that apparently off-the-cuff response cannot be the whole story as I know that the maximum KPI figure payable is £24,237 per month or £290,853 p.a.).

Response:

	£'000	£'000
2012.13 budget (NSL Contract)		3,020
Savings 13.14		(349)
13.14 budget		2,671
<u>13.14 Spend</u>		
Deployed hours	541	
BIT Payments (Contract management KPIs)	291	
Basic Contract Payment	2,635	
NSL Non-Scheduled Items	25	
13.14 projection		3,492
Difference		821

4. My fourth question is the amount included in the base budget for 2013/14 for KPI bonus payments for NSL and the current estimate for likely payment.

Response :

No – The current budget does not include provision for overperformance against KPIs as set out in the contract. The current estimate for likely payments is £291K.